



*LOGISTICS TRANSPORTATION SOLUTIONS  
ON TIME EVERY TIME*



# ***OUR COMPANY PROFILE***







ALL FACETS OF TRANSPORTATION  
IN ONE LOCATION

## COMPANY PRESENTATION

The company was founded in Quebec City by David Hains in 2004. The head office is located at 2811 Watt Street in Quebec City, Canada. The company employs over 75 drivers covering North America. We specialize in providing personalized services to carriers and motorized vehicles manufacturers.

## COMPANY'S GOAL AND VISION

Our company has built its reputation on customer service. Customer satisfaction has been an asset and propelled the company among the largest companies in the field. We now count some of the largest manufacturing companies, transport companies, rental/leasing companies, modification and upgrade companies in several sectors related to transportation, drive-a-way, truck delivery, coach, RV, logistics, permits, human resources, legal and other services.

## PROVIDED SERVICES

- Drive-A-Way services Canada and USA
- Light and heavy equipment
- Buses, RV and coaches delivery
- Staffing agency
- Light and heavy equipment detailing
- Driver training and various training programs
- Transport logistics
- Load brokerage and storing services
- Permits and custom services to USA and Canada
- Specialized transportation
- Piggyback (Decking)
- Escort services (Pilot car)





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## STAFF AND TRAINING PROGRAM

Our staff is on continuous training under the supervision of our trainers and health and safety specialists. Driving records are reviewed every three to six months. A criminal record check is requested and mandatory upon hiring. This record is kept up to date for the duration of employment.

Rigorous hiring process includes written and driving tests. The employment contract binds our employees to the procedures and policies of the company for which the laws provide a framework, including non-disclosing clauses, among others.

All our drivers are qualified and have the appropriate class and years of experience on all types of vehicles. All are over 21. However, our hiring policies require a minimum age of 25 with 2 to 5 years of experience in driving heavy vehicles. Relevant experience of at least 5 years in driving buses, coaches or motorized vehicles is requested.

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## PROVIDED SERVICES

TRANSPORTATION OF HEAVY AND LIGHT, NEW AND USED VEHICLES

### LOCAL

We provide local delivery services in the largest cities in Canada like Quebec City, Montreal, Ottawa, Toronto, Calgary, Edmonton, Vancouver and Halifax. Such services optimize profitability for all movements to the garage for repair and maintenance.

### REGIONAL

We provide delivery services in major provinces and states in North America, 24 hours a day, 7 days a week, enabling you to move and deliver your vehicles to any of your premises to address shortage or deliver new vehicles.

### CANADA AND UNITED STATES

We provide delivery services everywhere in Canada and in the United States. Our company holds proper permits to move vehicles across North America, cross borders and deliver in Canadian and American seaports. This service meets the needs of our customers, namely manufacturers, companies specialized in modifying and upgrading vehicles, rental / leasing and transportation companies.



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## ADVANTAGES OF OUR LONG HAUL, REGIONAL AND LOCAL DELIVERY SERVICES

### TRAINING AND PREVENTION SERVICE

THIS SERVICE IS GREATLY APPRECIATED BY  
OUR CUSTOMERS. WE PROVIDE VARIOUS  
TRAINING PROGRAMS

*Preventive Driving*

*Winter Driving*

*Fuel Efficient Driving*

*Pre-Trip Inspection*

*Hours of Driving and Rest*

*Cargo Securement*

*Hazardous Materials*

*Air Brakes*

*Vehicle Load and Size Limits*

*Drivers' Road Test*

*Tracking and Reporting on the Road*

*Bill 430; Owners and Drivers*

*Getting a Class 8 Licence*

*Fork-lift Accreditation*

*Health and Safety in the Workplace*

- We have developed a computer-assisted system to track and record each delivery of vehicle made by our company, with relevant information related to the serial or unit number of the vehicle to efficiently track deliveries and thus improve the quality of offered services, days after days.
- Based on their broad experience, our administrative team, our dispatchers and our drivers are aware of the importance of top-quality customer service and issues specific to the industry.
- All of our drivers are qualified, meticulous, experienced and trained on a regular basis to remain highly proficient in terms of safety regulations, and preventive and courteous driving.
- We keep evolving and are aware of market trends as we deliver more than 12,000 vehicles per year across America.



## ADVANTAGES AND PRICING BASED ON YOUR NEEDS

- *THE MORE YOUR COMPANY USES OUR SERVICES,  
THE BETTER THE PRICING*
- *WE GUARANTEE ALL OUR SERVICES*
- *WE HAVE THE BEST INSURANCE POLICY IN THE  
BUSINESS*
- *OUR COMPANY HAS DELIVERED AN IMPRESSIVE  
NUMBER OF VEHICLES AND MANAGED TRANS-  
PORT-RELATED SERVICES TO THE LARGEST FLEETS  
IN CANADA AND THE UNITED STATES FOR YEARS*







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## TRACKING ON THE ROAD

This system allows you to track your vehicles in transit during delivery. Our company set up a real time geo-location and tracking system to always know where vehicles are located and to monitor and verify the driving and behaviour of our drivers on the road.

Our drivers must undergo a thorough evaluation by the company so that we can compile a complete report. If recommendations or adjustments are necessary, we can immediately react and suggest training with our instructors to resolve the problem or improve the knowledge of our personnel.

This investment prevents fines, accidents, incidents while maintaining the image of the company conveyed by our drivers and branded trucks.

*PRESERVING A GOOD IMAGE IS A PRIORITY AND WE RELY ON THE PROFESSIONALISM OF OUR DRIVERS TO KEEP OUR CUSTOMERS SATISFIED, DELIVERY AFTER DELIVERY, IN ORDER TO BUILD WITH EACH ONE OF THEM A LONG-TERM RELATIONSHIP BASED ON TRUST. THIS IS HOW WE STAND OUT FROM COMPETITION.*



## PRESENTATION OF THE TEAM



### DAVID HAINS

FOUNDER, OWNER AND PRESIDENT

Born in 1981, his sense of entrepreneurship and leadership stood out at a very young age. He founded his first business at the age of 17. The transport environment has quickly become a passion and an endless challenge. Strong business acumen and determination place him quickly as a resourceful, visionary and responsible business leader.

Autodidact, good communicator, he likes to excel, he overcomes all challenges in order to satisfy all his customers. The well-being of his employees and associates and good business relationship with customers and suppliers are a major priority. Always wanting to rise above all expectations, he is always open to new business opportunities. Easy-going, accessible and hardworking are just some of the strengths of this young businessman.



### CARL LEMIEUX

GENERAL MANAGER, SALES AND OPERATIONS

After completing his voluntary Canadian Forces Military Service, he joined the trucking industry in 1993. He started as a company driver and had the opportunity to drive throughout North America for a number of years. He has been across almost every US and Canadian port of entry and drove to and from all states and provinces. Then came time for him to rise above all expectations and became Fleet Manager and Human Resources Director for a mid-market carrier covering North America. He was very closely involved with the company C-TPAT and FAST certifications.

After many years of general freight transportation experience he was up to a new challenge. He joined Transteck Group, a company with customer service at its prime! Going from company driver, to dispatch, to Branch Manager. With the support of the Owner and President, he was finally promoted to General Manager and needed to fulfill and understand all positions within the company in order to become the best asset for our customers, our company and our employees.



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### LISE HAMEL

SENIOR DIRECTOR, HUMAN RESOURCES

With more than 20 years' experience in management and human resources and holding a university degree in Business Administration, with a specialization in Human Resources, she has worked for various social economy, non-profit and service companies. Reporting to the President, she elaborates and implements human resources policies that serve and support the strategy and the performance of the company.

The HR Director defines and develops action plans and manages their execution. She is also in charge of hiring, integrating, training and encouraging the personnel. She watches over the compliance to rules and regulations. The HR Director is the Manager of a team and a member of the Executive Committee. She also represents the culture of the company. Therefore, her social network is both various and challenging.

### LUCIANA NASCIMENTO

ADMINISTRATIVE ASSISTANT

An asset to the administrative team, she speaks three languages and is dedicated to support the team and ensure follow-up to give customers the satisfaction they expect from a leading company. She sets high-quality standards for customer service.

### SIMON GAUTHIER

BRANCH MANAGER QUEBEC,  
FLEET MANAGER

After having started to work in mechanics at a very young age, he decided to live on his passion of being behind the wheel and drove all kinds of trucks and loads across North America. He joined Transteck as a long-haul driver and delivered vehicles all over North America.

His knowledge of the road, his mechanical knowledge and his business acumen and availability for our customers allowed him to be promoted as a Dispatcher. Since, he has played a leading role in the team, understanding both the drivers' and the customers' concerns.





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## TO CONTACT US / TRANSTECK.CA

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**A SERVICE  
THAT MEETS  
YOUR NEEDS!**